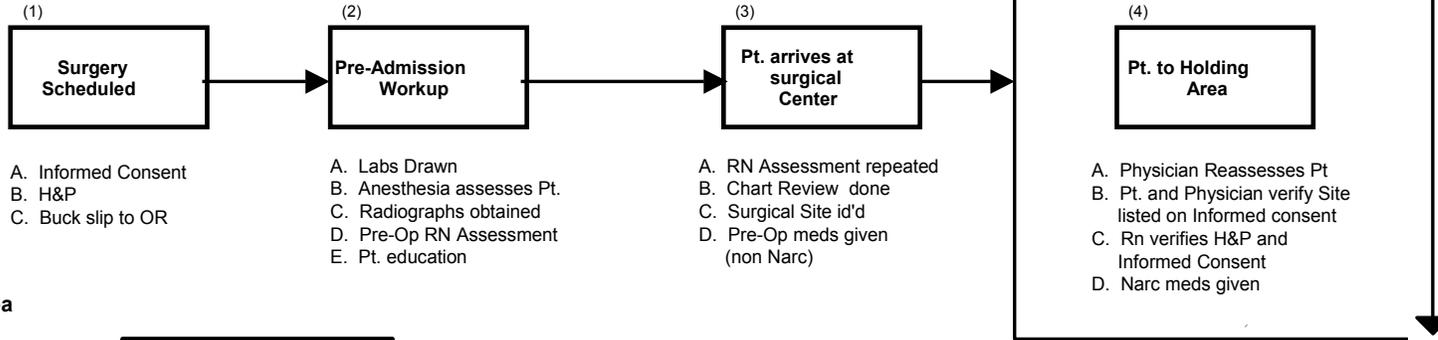
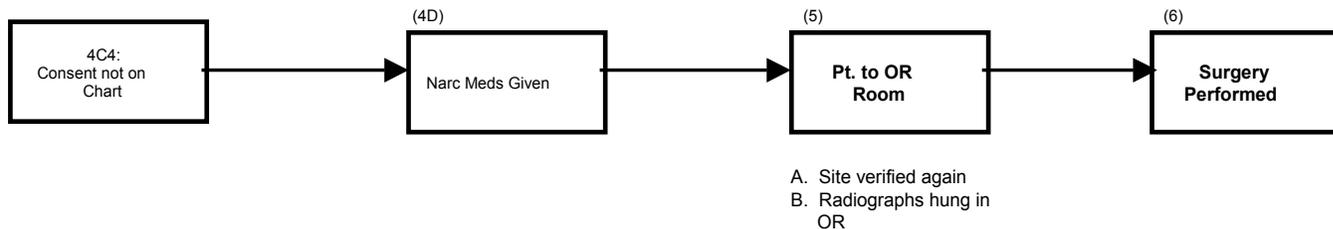
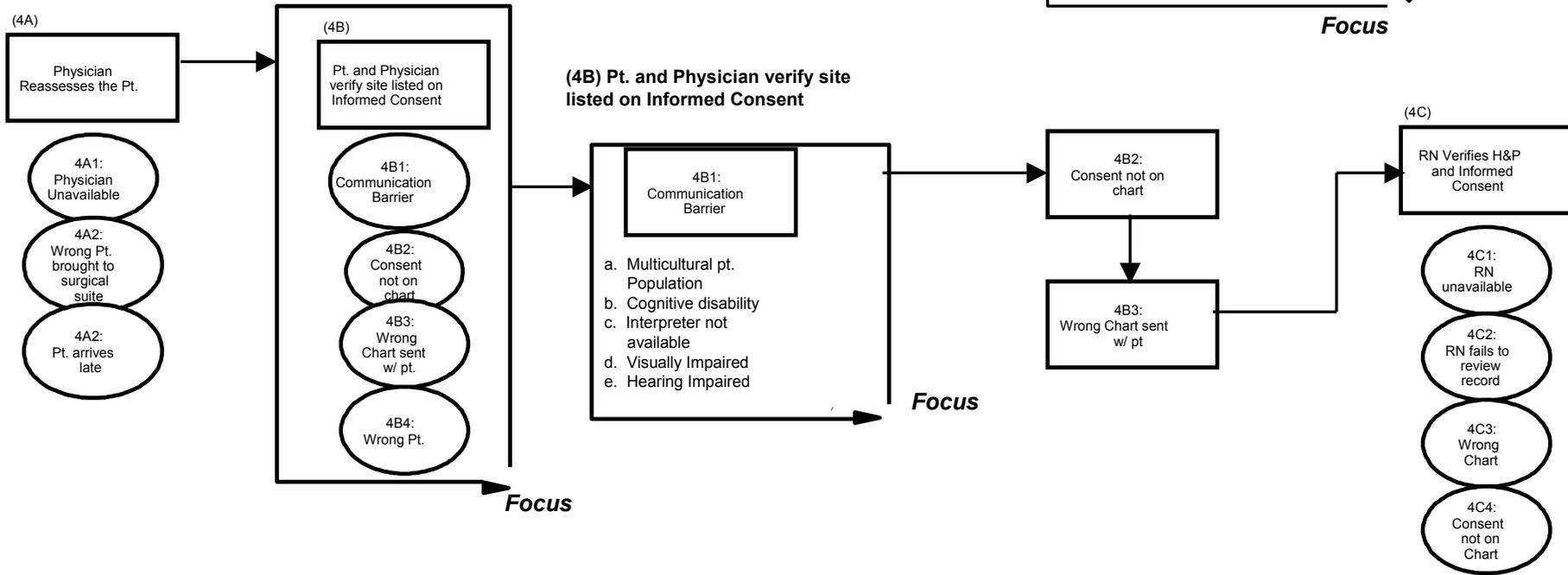


Wrong Site Surgery

Graphically Describe the Process



(4) Patient Holding Area



4B Patient and Physician Verify site listed on Consent Form

HFMEA Subprocess Step Title and Number

HFMEA Step 4 - Hazard Analysis												HFMEA Step 5 - Identify Actions and Outcomes			
Failure Mode: First Evaluate failure mode before determining potential causes	Potential Causes		Scoring			Decision Tree Analysis				Action Type (Control, Accept, Eliminate)	Actions or Rationale for Stopping	Outcome Measure	Person Responsible	Management Concurrence	
			Severity	Probability	Haz Score	Single Point Weakness?	Existing Control Measure ?	Detectability	Proceed?						
4B1 Communication Barrier	→		Catastrophe	Occasional	12	→	N	N	Y						
	4B1a	Multicultural Patient Population	Major	Frequent	12	→	N	N	Y	Accept	Can't control Population				
	4B1b	Cognitive Disability	Major	Uncommon	6	N				→	Note: Initial Screening, 100% chart review, H&Ps, Family Members		DON QI	Y	
	4B1c	Interpreter not available	Catastrophe	Occasional	12	Y	N	N	Y	Accept	Interpreter cost which covers >95% of patient population				
	4B1d	Visually impaired	Major	Occasional	9	N				→	Note: Initial Screening, 100% chart review, H&Ps, Family Members and read instructions to patient				
	4B1e	Hearing Impaired	Major	Occasional	9	N				→	Note: Initial Screening, 100% chart review, H&Ps, Family Members and printed instructions for patient to read, sign language, write questions and answers				
			Major	Occasional	9	N				→					